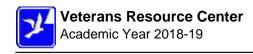# Veterans Resource Center
Student Services

Vision/Narrative

The Veterans Resource Center (VRC) at Gavilan College provides resources and services for student veterans. The center is committed to helping veterans manage the transition from military service to the college campus setting, while also assisting student veterans understand and successfully navigate the college environment to meet their educational goals.The VRC provides a warm and welcoming place for veterans to connect with one another, learn about the available campus services, receive counseling services specific to veterans' academic needs and connect to the many veteran resources in the community.

Feedback from Supervisor / Dean

VRC services have been expanded over the last several years, but the facilities continue to be insufficient to meet student needs or grow the program. The passage of the bond will make these improvements possible, as well as investigating additional grants and resources through the Chancellor's office.

<div align="right">

Program Objective #2511
Veterans Resource Center
Student Services

</div>

Program Objective 1: Increase academic planning services to student Veterans to improve retention and completion, and remediate learning gaps that may hinder completion of 60 units or more.

Strategy and Goal(s):

Strategy #2: Increase student completion and meet institutional goals, improve student services and enhance curriculum and programs.
Goal #4: Evaluate gaps in student outcomes and identify and implement programs and services to increase student achievement.

IEC Program Review:

No: The Veterans Resource Center has not gone through program review.

Progress:

Yes: After analyzing the data regarding the completion of an academic plan, it has been determined students would benefit by having more time during their appointments to create a comprehensive educational plan. The Veteran Resource Center has extended counseling sessions for new incoming student veterans.
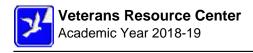
Activity 1: Develop Boots to Books orientation course.

Personnel Request - *none*
Non-Personnel Request - *none*

Activity 2: Improve and expand the baseline data collected and create a three year plan for annual improved outcomes.

Personnel Request - *none*
Non-Personnel Request - *none*

Rankings:

Ranker	Comments	Rank
Dean		
Vice-President		12
Budget Committee		
President's Council		

Program Objective 2: Improve the certification process for veterans receiving benefits, which impacts enrollment.

Strategy and Goal(s):

Not Applicable: RESUBMITTED: Copied from Academic Year 2017-18

IEC Program Review:

No: New objective based on student veteran feedback.

Progress:

Yes: Student veteran focus group indicated a need for improvement of the existing certification process.

Activity 1: Work with Financial Aid and various categorical funding streams (i.e. equity) to secure funding for .50 Certifying Official position to be located in VRC one-stop.

Personnel Request - *none*
Non-Personnel Request - *none*

Rankings:

Ranker	Comments	Rank
Dean		
Vice-President		10
Budget Committee		
President's Council		

Program Objective 3: Provide improved outreach and access to counseling and disability services through the VRC/AEC full counselor in the One-Stop centralized location.

Strategy and Goal(s):

Not Applicable: RESUBMITTED: Copied from Academic Year 2017-18

IEC Program Review:

Yes, this Objective is based from the last IEC Program Review.

Progress:

Yes: The position has been filled.
AEC services and accommodations are being embedded in the VRC to enhance access to one-stop services that will enhance their academic success.
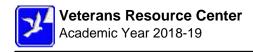
Activity 1: Survey student veterans on campus to assess the level of need for outreach, counseling and disability services for student veterans on campus.

Personnel Request - *none*
Non-Personnel Request - *none*

Activity 2: Based on survey findings, create a three year plan for expanded services, including budget and facilities needs.

Personnel Request - *none*
Non-Personnel Request - *none*

Rankings:

Ranker	Comments	Rank
Dean		
Vice-President		11
Budget Committee		
President's Council		

Program Objective 4: Increase awareness of Veterans' experiences, VRC services, and the veteran population on campus amongst faculty and staff.

Strategy and Goal(s):

Not Applicable: RESUBMITTED: Copied from Academic Year 2017-18

IEC Program Review:

Yes, this Objective is based from the last IEC Program Review.

Progress:

No: Currently exploring professional development opportunities with external providers to be brought to campus.

Activity 1: Based on current best practices and models from established college Vets' Centers, determine areas for increased awareness across campus and in the community as they relate to Veterans' issues.

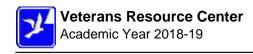**Personnel Request -** *none*
Non-Personnel Request - *none*

Activity 2: Sponsor professional learning opportunities for faculty and staff around Veterans' issues.

Personnel Request - *none*
Non-Personnel Request - *none*

Activity 3: Partner with Student Life to create opportunities to engage Veterans in student activities and in leadership roles.

Personnel Request - *none*
Non-Personnel Request - *none*

Rankings:

Ranker	Comments	Rank
Dean		
Vice-President		10
Budget Committee		
President's Council		

Program Objective 5: To meet the growing needs of the student veteran population, create an expanded Veterans' Resource Center.

Strategy and Goal(s):

Not Applicable: RESUBMITTED: Copied from Academic Year 2017-18

IEC Program Review:

No: No IEC has been completed to date.

Progress:

No: Working with Facilities Master Plan to address need for increased space.

Activity 1: Explore potential grant opportunities to expand facility.

Personnel Request - *none*
Non-Personnel Request - *none*

Activity 2: Work with Facilities Master Plan and proposed Bond measure to include facility expansion for the VRC.

Personnel Request - *none*
Non-Personnel Request - *none*

Activity 3: Create an office space complete with furniture in the VRC for the certifying official to be located.

Personnel Request - *none*
Non-Personnel Request - *none*

Activity 4: Create a list of maintenance and building improvements such as painting of the certifying official's office space.

Personnel Request - *none*
Non-Personnel Request - *none*

Rankings:

Ranker	Comments	Rank
Dean		
Vice-President	As both the State and our bond specifically call out Veterans' services as a	11

	priority, developing expanded and full service facilities in the future is important.	
Budget Committee		
President's Council		