



VP of Student Services / Matriculation

Student Services

Vision/Narrative

The Student Services division is committed to providing services focused on the whole student, creating pathways leading to access, retention, and success. Understanding that the goals of the Equity and Student Success and Support Program initiatives are campus-wide, the office of the Vice President supports opportunities for collaboration and shared vision across student services and Instruction to meet state mandates, improve student outcomes, and address the unique needs of the Gavilan student population. Ultimately this discussion and more cohesive approach to serving students will lead to improved services, increased completion and success rates, and successful collaboration and innovation.

Feedback from Supervisor / Dean



Program Objective 1: Incorporate SSSP and Equity mandates and processes in Program Plan process.

Strategy and Goal(s):

Not Applicable: RESUBMITTED: Copied from Academic Year 2015-16

IEC Program Review:

No: The new VP and new initiatives require reassessing overall goals.

Progress:

Yes: Baseline year 14-15 began the SSSP implementation with good results. Equity was a little slower to get going, but discussions with BSI, Acceleration, Professional Development, Learning Council and other groups that focused on collaboration and outcomes were productive. 15-16 should see more concrete goals and budget allocation with 16-17 targeted to be a major implementation year.

Activity 1: As part of the integrated planning committee, focus on the initiatives and departments from an Equity lens to determine impact and gaps in services.

Personnel Request - *none*

Non-Personnel Request - *none*

Activity 2: Assist in the integration of BSI, SSSP and Equity.

Personnel Request - *none*

Non-Personnel Request - *none*

Rankings:

Ranker	Comments	Rank
Dean		
Vice-President		
Budget Committee		
President's Council		



Program Objective 2: Evaluate Student Services Space for more efficient services and adequate offices

Strategy and Goal(s):

Not Applicable: RESUBMITTED: Copied from Academic Year 2015-16

IEC Program Review:

Yes, this Objective is based from the last IEC Program Review.

Progress:

Closed: RESUBMITTED: See Academic Year 2018-19 Program Plan

Activity 1: Work with HSG to develop a Student Svcs Facilities Plan

Personnel Request - *none*

Non-Personnel Request - *none*

Activity 2: Identify office space for both confidential and other staff needs

Personnel Request - *none*

Non-Personnel Request - *none*

Activity 3: Identify costs associated with moving, remodeling, etc

Personnel Request - *none*

Non-Personnel Request - *none*

Rankings:

Ranker	Comments	Rank
Dean		
Vice-President		
Budget Committee		
President's Council		



Program Objective 3: Create a new confidential position to oversee Maxient and work with Security, Mental Health, Student Conduct, and Title IX coordinators. Position would update Maxient, coordinate follow up, maintain handbooks, web sites, student forums, etc.

Strategy and Goal(s):

Strategy #2: Improve student services and enhance curriculum and programs in order to help students meet their educational, career, and personal goals.

Goal #1: Increase the student success, completion, and transfer rates using reasonable benchmarks specified by the College.

IEC Program Review:

No: This is a new need based on increasing mandates, regulations, and other requirements related to student conduct, mental health, security, etc. We need greater coordination between different reporting areas and compliance metrics.

Progress:

Closed: RESUBMITTED: See Academic Year 2017-18 Program Plan

Activity 1: New position to be shared with HR, Student Services, and Security.

Personnel Request

Job Classification	Quantity	FTE	Amount (\$)	Fund Source / Type
Classified	1	100%	\$ 95000.00	General Fund / On-Going

Non-Personnel Request - *none*

Rankings:

Ranker	Comments	Rank
Dean		
Vice-President		
Budget Committee		
President's Council		