TRiO
Student Services

Vision/Narrative

TRIO Student Support Services is a federally funded student support services program designed to empower first-generation, low-income, and disabled Gavilan College students as they obtain a two-year degree and/or transfer to a four-year university. TRIO Student Support Services is funded by a grant that is provided from the Department of Education. Gavilan College TRIO has continually made progress on meeting its intended grant outcomes. It is our objective to continually meet the grant outcomes as they relate to student success. For example,

• TRIO has exceeded the persistence rate goal for the 15-16 reporting year. The goal is 80 % and TRIO's outcome was 87%. (16-17 report is in progress)
• The Good Academic Standing rate goal requires that 65% of the students remain in good academic standing. The Gavilan TRIO outcome was 89%, which exceeded the goal by 24%. (16-17 report is in progress)
• The goal to graduate students with Associate Degrees/ Certificates is 55% for the TRIO Grant. For the 15-16 reporting year, the graduation rate dipped to 27%, where the previous year it was 41%. However, for the 16-17 academic year the graduation rate is projected to rise to 50%

Summer Bridge.
TRIO's Summer Bridge is a 5-week experience that helps transition graduating high school students to Gavilan College. Special attention is focused on enhancing math skills, higher education life skills and student development. The summer bridge program has evolved over the last few years into a Math acceleration summer bridge to help close the gap of the time students spend to reach graduation. The following data provides insights into the Summer Bridge Program's Outcomes.

2017 Cohort
• 58% of the Basic Skill level math students increased their scores and moved up 1-4 math courses
• 100% of the students were the first generation in their families to attend college
• The Ethnic breakdown was as follows. 90% Latino, 5% African American, and 5% Asian
• 41% of the students did not have a computer in their residence

2014 Summer Bridge Cohort (longitudinal)
• 78% persistence rate
• 68% are slated to graduate and/or transfer within this academic year (within 4 academic years)

Feedback from Supervisor / Dean

The TRiO program continues to evaluate why more students are not graduating and transferring, and focus on interventions, educational opportunities or other ways on improving outcomes.

Program Objective 1: Analyze TRIO cohort data to determine impediments in the pipeline to graduation and transfer, and develop appropriate interventions based on data findings .

Strategy and Goal(s):

Strategy #2: Improve student services and enhance curriculum and programs in order to help students meet their educational, career, and personal goals.
Goal #1: Increase the student success, completion, and transfer rates using reasonable benchmarks specified by the College.

Strategy #1: Optimize enrollment, course offerings, and services to reflect community needs and growth.
Goal #6: Use data to plan a complete general education transfer pattern of courses and appropriate basic skills and career technical courses at the Hollister and Morgan Hill facilities, and the Gilroy campus in the afternoons, evenings and weekends.

IEC Program Review:

No: It is an effort to meet our grant outcomes

Progress:

Yes: The Blumen database and script are in process.

Activity 1: Update TRIO's Blumen Database with a Banner Script so that appropriate data is available.

Personnel Request - *none*
Non-Personnel Request - *none*

Activity 2: Discover trends in course success rates and retention to provide appropriate academic interventions .

Personnel Request - *none*
Non-Personnel Request - *none*

Activity 3: Develop appropriate intervention as determined by data analysis.

Personnel Request - *none*
Non-Personnel Request - *none*

Rankings:

Ranker	Comments	Rank
Dean		

Vice-President		10
Budget Committee		
President's Council		

Program Objective 2: Increase TRIO's cohort graduation rate by 1.5%

Strategy and Goal(s):

Strategy #2: Improve student services and enhance curriculum and programs in order to help students meet their educational, career, and personal goals.
Goal #1: Increase the student success, completion, and transfer rates using reasonable benchmarks specified by the College.

IEC Program Review:

No: Its meets the DOE Grant objectives

Progress:

Closed: We have increased the graduation rate.
RESUBMITTED: See Academic Year 2018-19 Program Plan

Activity 1: Implement Goal #1 in this program plan to determine additional interventions

Personnel Request - *none*
Non-Personnel Request - *none*

Activity 2: Ensure 100% of the TRIO Student have an updated comprehensive education plan on file

Personnel Request - *none*
Non-Personnel Request - *none*

Activity 3: Consider and impalement multiple measures when placing students in courses

Personnel Request - *none*
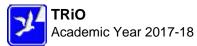**Non-Personnel Request - *none***

Activity 4: Provide proactive tutoring outreach to TRIO students enrolled in basic skills courses such as Math and English.

Personnel Request - *none*
Non-Personnel Request - *none*

Rankings:

Ranker	Comments	Rank
Dean		

Vice-President		12
Budget Committee		
President's Council		

Program Objective 3: Develop and implement new methods of information dissemination and outreach to TRIO students.

Strategy and Goal(s):

Strategy #2: Improve student services and enhance curriculum and programs in order to help students meet their educational, career, and personal goals.
Goal #1: Increase the student success, completion, and transfer rates using reasonable benchmarks specified by the College.

IEC Program Review:

No: The objective helps to achieve grant outcomes

Progress:

Yes: We have started to develop content and pilot some software

Activity 1: Pilot a Text Message program to reach out to current TRIO students

> **Personnel Request -** *none*
> **Non-Personnel Request -** *none*

Activity 2: Explore potential business/industry partnerships that can provide appropriate communication technology free to the programs. These may be possible via groups such as the Silicone Valley Leadership group.

> **Personnel Request -** *none*
> **Non-Personnel Request -** *none*

Activity 3: Enhance the program's social media presence and communication to students with platforms such as Instagram, Twitter, or other platforms that the program currently does not engage

> **Personnel Request -** *none*
> **Non-Personnel Request -** *none*

Rankings:

Ranker	Comments	Rank
Dean		
Vice-President		10
Budget Committee		

President's Council		