



## TRiO Student Services

### **Vision/Narrative**

TRiO is a federally funded student support services program designed to empower first generation, low income, and disabled Gavilan College students as they obtain a two-year degree and/or transfer to a four-year university. TRiO's community of success includes support to graduate and/or transfer to a four-year university, case management/intrusive academic counseling, priority registration, TRiO financial grants, a summer bridge program, laptop/ calculator lending, financial aid assistance, campus visits to 4 year universities, Informational workshops, cultural activities, career and personal development activities. Recently, the TRiO grant was renewed for another five years. As part of the grant the requirement for the graduation rate increased from 40% to 55% as an outcome requirement for each cohort.

Within the last several years the program has evolved and expanded the services that have been offered to students. These include but are not limited to the following.

- Students now have access to tutoring support services in various subjects that include and are not limited to writing, mathematics, statistics, chemistry, biology, social sciences and allied health.
- TRiO Students have greater access to technology and can barrow new laptop computers until the next business day and calculators for the semesters
- TRiO/MESA Student Success Conference is implemented twice an academic year and includes a variety of workshops, activities, and guest speakers.
- The summer bridge program has evolved into a Math acceleration summer bridge to help close the gap of the time students spend to reach graduation.
- Increase in the Cultural and community building activities that help to develop students

### **Feedback from Supervisor / Dean**



**Program Objective 1: Hire a full time Program Specialist Position for TRIO/MESA . The funding for the position is 75% TRIO Grant and 25% Equity funding. The position was brought to the budget committee as part of the equity plan for approval.**

**Strategy and Goal(s):**

Strategy #2: Improve student services and enhance curriculum and programs in order to help students meet their educational, career, and personal goals.

Goal #1: Increase the student success, completion, and transfer rates using reasonable benchmarks specified by the College.

Strategy #4: Recruit and develop staff to foster success for our diverse students in their attainment of educational and/or career goals.

Goal #6: Create institutional standards for customer service, for providing services to students and staff, with regular assessment.

**IEC Program Review:**

No: There is a need for full time support for the TRIO/MESA area. Currently the TRIO/MESA Coordinator is the only full time dedicated staff member to the program. Prior, TRIO and MESA Coordinator positions were two separate positions on campus. The increased workload requires adequate support to complete grant outcomes and help with remedying the gaps identified in the Gavilan College equity plan. MESA/TRIO are prime programs to help remedy this gap given that the programs goals are to help graduate and transfer underrepresented students with a demographic that consist of mostly Hispanic Students.

**Progress:**

Yes: A personal request was submitted during the summer . There is no additional need for action as of now.

**Rankings:**

Ranker	Comments	Rank
Dean		
Vice-President	TRIO, MESA, and STEM need additional classified staff support.	11
Budget Committee		
President's Council		



**Program Objective 2: 55% of each student cohort will graduate from the applicant institution with an associate's degree or certificate within four (4) years.**

**Strategy and Goal(s):**

Strategy #2: Improve student services and enhance curriculum and programs in order to help students meet their educational, career, and personal goals.

Goal #1: Increase the student success, completion, and transfer rates using reasonable benchmarks specified by the College.

**IEC Program Review:**

No: This objective is based on a Department of Education grant requirement.

**Progress:**

Yes: The TRiO cohort graduation rate has been steadily increasing since the programs reorganization.

2011-2012 Cohort was 18%

2012- 2013 cohort was 25%

2013-2014 cohort was 31%

2014-2015 Cohort was 41%

Please note that the grant requirement for the graduation outcome used to be 40% but recently increased to 55% with the new TRiO grant.

**Activity 1: Advice and assistance in postsecondary course selection**

**Personnel Request - *none***

**Non-Personnel Request - *none***

**Activity 2: Intrusive Counseling Support**

**Personnel Request - *none***

**Non-Personnel Request - *none***

**Activity 3: Comprehensive Education plans completed and updated**

**Personnel Request - *none***

**Non-Personnel Request - *none***

**Activity 4: Personal advisement and crises support**

**Personnel Request - *none***

**Non-Personnel Request - *none***



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**Activity 5: Academic Intervention**

**Personnel Request - *none***

**Non-Personnel Request - *none***

**Rankings:**

Ranker	Comments	Rank
Dean		
Vice-President		12
Budget Committee		
President's Council		



**Program Objective 3: 65% of all enrolled SSS participants served will meet the performance level required to stay in good academic standing at the applicant institution.**

**Strategy and Goal(s):**

Strategy #2: Improve student services and enhance curriculum and programs in order to help students meet their educational, career, and personal goals.  
Goal #1: Increase the student success, completion, and transfer rates using reasonable benchmarks specified by the College.

**IEC Program Review:**

No: This is a Department of Education grant requirement. Good academic standing is important as it helps the college meet several areas in which it is experiencing inequities amongst Hispanic students which include graduation rates and course completion.

**Progress:**

Yes: TRiOs academic standing has ranged from 81%-90% .

**Activity 1: Academic Tutoring designated to just TRiO students**

Personnel Request - *none*  
Non-Personnel Request - *none*

**Activity 2: Intrusive Counseling and personal advisement**

Personnel Request - *none*  
Non-Personnel Request - *none*

**Activity 3: TRiO SSS Student Success Conference**

Personnel Request - *none*  
Non-Personnel Request - *none*

**Activity 4: Support from Peer Leaders/Mentors**

Personnel Request - *none*  
Non-Personnel Request - *none*

**Rankings:**

Ranker	Comments	Rank
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Dean		
Vice-President		12
Budget Committee		
President's Council		



**Program Objective 4: 80% of all participants served in the reporting year by the SSS project will persist from one academic year to the beginning of the next academic year.**

**Strategy and Goal(s):**

Strategy #2: Improve student services and enhance curriculum and programs in order to help students meet their educational, career, and personal goals.

Goal #1: Increase the student success, completion, and transfer rates using reasonable benchmarks specified by the College.

Strategy #2: Improve student services and enhance curriculum and programs in order to help students meet their educational, career, and personal goals.

Goal #2: Use student learning outcomes assessment results to inform program plans and make program improvements.

**IEC Program Review:**

No: It is based on Department of Education grant requirements and also helps to remedy the inequities presented in Gavilan Colleges equity plan.

**Progress:**

Yes: TRIOS persistence rate has ranged from 77% -89%

**Activity 1: TRIO Summer Bridge Math Emphasis**

Personnel Request - *none*

Non-Personnel Request - *none*

**Activity 2: Implementation of Family workshops and Milestone Celebrations focusing on student progress**

Personnel Request - *none*

Non-Personnel Request - *none*

**Activity 3: Provide Cultural/Enrichment Activities to create a sense of community causing persistence**

Personnel Request - *none*

Non-Personnel Request - *none*

**Activity 4: Implementation of priority registration for TRIO**

Personnel Request - *none*

Non-Personnel Request - *none*



**Activity 5: Intrusive Academic Counseling remains a cornerstone in the holistic mode;**

**Personnel Request - *none***

**Non-Personnel Request - *none***

**Rankings:**

Ranker	Comments	Rank
Dean		
Vice-President		12
Budget Committee		
President's Council		