Fresh Success
Student Services

Vision/Narrative

Fresh Success was established at Gavilan College in June 2016 as a pilot program within the EOPS/CalWORKs office. Fresh Success is an Employment and Training (E&T) program in partnership with Santa Clara and San Benito Counties. The Gavilan College Fresh Success program provides a variety of high touch support to students who reside in San Benito or Santa Clara County, are receiving or eligible to receive CalFresh benefits, and who are enrolled or planning to enroll in eligible courses at Gavilan College.

Fresh Success services may include: academic counseling, case management, textbook vouchers, PG&amp;amp;E, vehicle repair and emergency rental assistance. Fresh Success target populations include males, foster youth, and students who are enrolled less than full time. Through Fresh Success, participants gain education and training that will lead to greater employment opportunities and a bridge to economic self-sufficiency. Since the program launched it has been sustained by current CalWORKs staff.

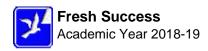The Gavilan College Fresh Success program has experienced many changes since its inception.
• Increase in students served
o FY 15-16 11 unduplicated students;
o FY 16-17 106 unduplicated students;
o FY 17-18 111 unduplicated students
• San Benito County was added in the 2017-18 FY.
• Effective October 1, 2018 included EOPS students as an eligible population to serve.
• FY 2018-19 Fresh Success is self-sustainable.

The vision of Fresh Success is to end poverty through higher education.

Over the next five years the goal is to expand Fresh Success in collaboration with the California Community College Foundation and the Department of Social Services to provide services to all eligible students regardless of what county they reside in and increase match funding to ensure services are not depleted.

The Food Pantry is a partnership with Second Harvest Food Bank who provides non-perishable student friendly foods on a regular basis. Food Pantry services are free and include: Daily snack bag, Weekly bag, Hygiene bags and refill items for men, women and small children, CalFresh Application Assistance, CalFresh Renewal Assistance, on and off campus resource referral. The CalWORKs Supervisor provides oversight to the pantry and the CalWORKs Program Specialist assists in providing support and training to student workers who run the day to day operations.

The Gavilan Food Pantry serves on average 125 students per week and over 4,000 students per year providing over 20,000 pounds of food each year to our students. In the fall 2018 we expanded services to include Just in Time Mobile Food Pantry. Just in Time Mobile Pantry provides perishable and non-perishable foods to the entire Gavilan College Community including non-students. This is a joint effort by the District as it requires over 30 volunteers to set up, distribute food and clean up in one day while serving over 240 families at each distribution.

The vision of the Food Pantry is to end hunger among the community Gavilan College serves.

Over the next five years the goal is to identify ongoing funding to operate the pantry at full capacity, have a dedicated space to continue current level of services with room to expand, hire a permanent employee dedicated to the day to day needs of the pantry.

Feedback from Supervisor / Dean

Fresh Success has experienced various changes over the past 3+ years and has now reached self-sustainability. It is a high impact program with high support for students with the capacity to serve up to 150 students. Continuous outreach is still needed to educate the Gavilan community. Regarding objective #1, it's important to first establish a baseline retention-rate for the current program participants. The Fresh Success tracking tool might already have this information?

Program Objective 1: Increase level of students retained from one term to the next and align with District and Guided Pathways goals.

Strategy and Goal(s):

Strategy #2: Increase student completion and meet institutional goals, improve student services and enhance curriculum and programs.
Goal #1: Increase student, institutional and programmatic outcomes as defined by Institutional Effectiveness, Equity, and other college benchmarks.

IEC Program Review:

Yes, this Objective is based from the last IEC Program Review.

Progress:

No- None -

Activity 1: Counselor will conduct two follow up calls with each student per term to identify and address barriers.

Personnel Request - *none*
Non-Personnel Request - *none*

Activity 2: Program Specialist will track and monitor enrollment for each student per term.

Personnel Request - *none*
Non-Personnel Request - *none*

Activity 3: Supervisor will initiate in person student meetings with students at risk within each term

Personnel Request - *none*
Non-Personnel Request - *none*

Activity 4: Increase Office Assistant to Full Time in order to assist with managing student files, scheduling appointments, and provide other program support.

Personnel Request

Job Classification	Quantity	FTE	Amount ($)	Fund Source / Type
Classified	1	100%	$ 35000.00	Categorical / On-Going

Non-Personnel Request - *none*

Activity 5: Counselor will refer students to additional support programs to ensure retention and success (AEC/GUID 557, Tutoring, Math Lab, Learning Commons)

Personnel Request - *none*
Non-Personnel Request - *none*

Activity 6: Staff will assist students in maintaining CalFresh eligibility.

Personnel Request - *none*
Non-Personnel Request - *none*

Rankings:

Ranker	Comments	Rank
Dean	Office assistant position has been approved for Full-time. The request has been fulfilled.	12
Vice-President		
Budget Committee		
President's Council		

Program Objective 2: Establish a baseline of completion within the Fresh Success program and align with District and Guided Pathways goals.

Strategy and Goal(s):

Strategy #2: Increase student completion and meet institutional goals, improve student services and enhance curriculum and programs.
Goal #1: Increase student, institutional and programmatic outcomes as defined by Institutional Effectiveness, Equity, and other college benchmarks.

Strategy #2: Increase student completion and meet institutional goals, improve student services and enhance curriculum and programs.
Goal #4: Evaluate gaps in student outcomes and identify and implement programs and services to increase student achievement.

IEC Program Review:

No: No IEC Program Review has taken place. Fresh Success is a new program.

Progress:

No- None -

Activity 1: Counselor will provide in depth academic counseling with students to ensure their ed-plan is current and students are enrolling in a manageable course load.

> **Personnel Request -** *none*
> **Non-Personnel Request -** *none*

Activity 2: Program Specialist will provide an overview of all Fresh Success program services, on-campus, and off campus resources and services.

> **Personnel Request -** *none*
> **Non-Personnel Request -** *none*

Activity 3: Counselor will follow up with students two times per term to address barriers and offer supportive services and/or resources.

> **Personnel Request -** *none*
> **Non-Personnel Request -** *none*

Activity 4: Fresh Success staff will meet monthly for case management meetings to discuss students who are at risk and develop a plan to support the students needs timely.

Personnel Request - *none*
Non-Personnel Request - *none*

Activity 5: Students will submit completed Progress Report and meet with counselor by week 11 to monitor progress of courses.

Personnel Request - *none*
Non-Personnel Request - *none*

Rankings:

Ranker	Comments	Rank
Dean		11
Vice-President		
Budget Committee		
President's Council		

Program Objective 3: Increase student satisfaction with program staff and services while identifying gaps and needs for improvement.

Strategy and Goal(s):

Strategy #2: Increase student completion and meet institutional goals, improve student services and enhance curriculum and programs.
Goal #2: Assess Service Area and Student Learning results to inform program plans, make program improvements, and determine resource allocation.

Strategy #2: Increase student completion and meet institutional goals, improve student services and enhance curriculum and programs.
Goal #4: Evaluate gaps in student outcomes and identify and implement programs and services to increase student achievement.

IEC Program Review:

No: This is a new program.

Progress:

No: baseline data collected

Activity 1: Offer services in Hollister and Morgan Hill

Personnel Request - *none*
Non-Personnel Request - *none*

Activity 2: Collaborate with on and off campus programs.

Personnel Request - *none*
Non-Personnel Request - *none*

Activity 3: Increase outreach and information sharing related to the FS program and services it provides.
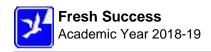
Personnel Request - *none*
Non-Personnel Request - *none*

Activity 4: Conduct program orientation each term.

Personnel Request - *none*
Non-Personnel Request - *none*

Activity 5: Satisfaction survey will be made available to students in the fall to assess the program and provide their feedback.

      Personnel Request - *none*
      Non-Personnel Request - *none*

Rankings:

Ranker	Comments	Rank
Dean		
Vice-President		
Budget Committee		
President's Council		

Program Objective 4: Expand Food Pantry and services it provides.

Strategy and Goal(s):

Strategy #2: Increase student completion and meet institutional goals, improve student services and enhance curriculum and programs.
Goal #1: Increase student, institutional and programmatic outcomes as defined by Institutional Effectiveness, Equity, and other college benchmarks.

Strategy #2: Increase student completion and meet institutional goals, improve student services and enhance curriculum and programs.
Goal #4: Evaluate gaps in student outcomes and identify and implement programs and services to increase student achievement.

IEC Program Review:

No: Food Pantry has not been reviewed.

Progress:

No: This is a new objective.

Activity 1: Continue to learn and train about on and off campus resources available to students.

Personnel Request - *none*
Non-Personnel Request - *none*

Activity 2: Increase campus wide outreach regarding services pantry provides.

Personnel Request - *none*
Non-Personnel Request - *none*

Activity 3: Hire permanent dedidiated pantry staff.

Personnel Request - *none*
Non-Personnel Request - *none*

Activity 4: Secure a larger space to accomodate current and increase in services pantry provides.

Personnel Request - *none*
Non-Personnel Request - *none*

Rankings:

Ranker	Comments	Rank
Dean	New hunger free campus funding can help support food pantry activities and the basic needs survey as well the as the current number os students being served by the pantry indicate it is a highly utilized service with a high impact on student ability to learn.	12
Vice-President		
Budget Committee		
President's Council		