Extended Opportunity Programs and Services (EOPS)
Student Services

Vision/Narrative

Extended Opportunity Programs and Services (EOPS) is designed to increase access, graduation and transfer of students disadvantaged by language, economic or social factors. EOPS provides a comprehensive foundation of "above and beyond" support services that include counseling, pre-priority registration, orientation, outreach, transfer information, book vouchers, book lending library, academic monitoring, university visits, computer lab, workshops and an EOPS Club. A key element of the program is the counselor support in developing a multi-term educational plan that focuses the student on graduation and transfer.

Feedback from Supervisor / Dean

Program Objective 1: Coordinate services for both, EOPS-eligible and non-eligible foster youth and Dreamers at Gavilan College.

Strategy and Goal(s):

Strategy #2: Improve student services and enhance curriculum and programs in order to help students meet their educational, career, and personal goals.
Goal #1: Increase the student success, completion, and transfer rates using reasonable benchmarks specified by the College.

IEC Program Review:

Yes, this Objective is based from the last IEC Program Review.

Progress:

Closed: New outreach efforts are being implemented to connect new, incoming Foster Youth and Dreamer students with information related to support services such as EOPS and Foster Youth-specific information via automated e-mail messaging that utilizes CCCApply to send targeted messages. Additonally, the EOPS/Foster Youth Counselor sends additional follow-up letters to connect with Foster Youth who are not eligible for EOPS. Efforts are underway to develop support network for Dreamers.
35 foster youth participated in EOPS services in 2015-16.
29 Foster Youth currently in EOPS (fall 2016)
RESUBMITTED: See Academic Year 2017-18 Program Plan

Activity 1: Coordinate the identification of foster youth and Dreamers with Financial Aid, Admissions and Records and MIS with Foster Youth and Dreamers Committees.

    Personnel Request - *none*
    Non-Personnel Request - *none*

Activity 2: Coordinate with Santa Clara and San Benito Counties regarding services for foster youth.

    Personnel Request - *none*
    Non-Personnel Request - *none*

Activity 3: Provide counseling assistance for foster youth by increasing outreach and enrolling them in EOPS.

    Personnel Request - *none*
    Non-Personnel Request - *none*

Activity 4: Provide an EOPS/Equity counselor who will outreach to all enrolled foster youth and Dreamers to inform them of EOPS services and provide counseling services to Dreamers and foster youth who are not eligible

for EOPS.

> **Personnel Request -** *none*
> **Non-Personnel Request -** *none*

Activity 5: Create and print brochures for "Foster Youth Success" that includes resources and information specific to Foster Youth at Gavilan College.

> **Personnel Request -** *none*
> **Non-Personnel Request -** *none*

Rankings:

Ranker	Comments	Rank
Dean		
Vice-President	A counselor has been hired with EOPS/Equity funds this fall, and we hope to have increased services, numbers of students served, and data about how well students have done as a result of increased services. Follow up assessment of service provision and additional services to offer in the future is also expected by the end of the year.	12
Budget Committee		
President's Council		

Program Objective 2: Increase number of students who attend university visits and coordinate university visits with cross-campus partners as a collaborative effort.

Strategy and Goal(s):

Strategy #2: Improve student services and enhance curriculum and programs in order to help students meet their educational, career, and personal goals.
Goal #2: Use student learning outcomes assessment results to inform program plans and make program improvements.

IEC Program Review:

Yes, this Objective is based from the last IEC Program Review.

Progress:

Closed: EOPS, CalWORKs, MESA/TRIO, DRC and Basic Skills offered 6 university visits in 2015/2016 with 64 students participating.

Activity 1: Coordinate 6 university visits with EOPS,CalWORKs, TRIO/MESA, DRC and Basic Skills.

Personnel Request - *none*
Non-Personnel Request - *none*

Activity 2: Arrange for buses to take students on university visits.

Personnel Request - *none*
Non-Personnel Request - *none*

Activity 3: Provide transfer workshop to assist students with transfer information.

Personnel Request - *none*
Non-Personnel Request - *none*

Rankings:

Ranker	Comments	Rank
Dean		
Vice-President	Students who have the opportunity to visit universities are more likely to transfer and have broader ideas about transfer options. These efforts are paid for through Equity and will continue until this funding is no longer available. Follow up surveys with students attending these visits is being implemented and students will be tracked to see if they transfer.	8

Budget Committee		
President's Council		

Program Objective 3: Reconfigure EOPS/CalWORKs front counter to comply with ADA by making it accessible to all students.

Strategy and Goal(s):

Strategy #6: Foster a campus culture of engagement and excellence through improved communication, coordination, collaboration, and participation.
Goal #2: Create opportunities to improve integration and collaboration at every level, with emphasis on student success, e.g., a college hour, staff development opportunities.

IEC Program Review:

No: The EOPS/CalWORKs office is out of compliance with ADA and is not accessible to our students.

Progress:

Closed: This objective was completed in December 2016.

Activity 1: Obtain estimate from Palace Art to reconfigure front office counter.

Personnel Request - *none*
Non-Personnel Request - *none*

Rankings:

Ranker	Comments	Rank
Dean		
Vice-President	This is ADA requirement and I believe will be completed this year.	12
Budget Committee		
President's Council		

Program Objective 4: Identify the level of services that is most beneficial for EOPS-eligible students at the off-sites (Morgan Hill, Hollister, Coyote Valley)

Strategy and Goal(s):

Strategy #1: Optimize enrollment, course offerings, and services to reflect community needs and growth.
Goal #1: Create an institutional approach to offer and integrate student outreach activities, recruitment, assessment, orientation, counseling, retention and follow-up efforts, with particular attention to educationally under-represented student populations.

IEC Program Review:

Yes, this Objective is based from the last IEC Program Review.

Progress:

Closed: Changes to the EOPS application and intake process have been made to facilitate access to program services. A student survey was also conducted in 2016-17 to survey accessibility of program services for current program participants and there was no identified need to provide additional EOPS counseling services to the off site locations at the moment.

Activity 1: Complete a needs analysis by utilizing a survey, talking with our Morgan Hill and Hollister site Directors and analyzing our current Counseling efforts to determine the need.

Personnel Request - *none*
Non-Personnel Request - *none*

Rankings:

Ranker	Comments	Rank
Dean		
Vice-President	Students receiving support services per the EOPS model are known to have higher levels of success. Being able to scale services to off site is both mandated and good practice.	11
Budget Committee		
President's Council		

Program Objective 5: Hire full-time EOPS/Foster Youth Counselor to increase services to low-income students in Morgan Hill and Hollister.

Strategy and Goal(s):

Not Applicable: RESUBMITTED: Copied from Academic Year 2015-16

IEC Program Review:

Yes, this Objective is based from the last IEC Program Review.

Progress:

Closed: Full-time EOPS/Foster Youth Counselor has been hired. Paid 50/50 with Equity and EOPS funds.

Rankings:

Ranker	Comments	Rank
Dean		
Vice-President	This has been completed.	4
Budget Committee		
President's Council		