# STATEWIDE TECHNOLOGY SYSTEMS

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# **ASSIST**

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July 13, 2018



## **Today's Topics**

- What is ASSIST?
- Why the need for a new system?
- Where are we now?
- Next Steps?



#### What is ASSIST?



#### ASSIST is...

- An online student transfer information system
- The official repository for CCC, CSU and UC articulation information
- Intersegmentally structured and funded



#### The Mission of ASSIST

To facilitate the transfer of California Community College students to California public four-year universities by providing accurate articulation information.



#### A Critical Tool for Transfer

- Nearly 16 million articulation agreements and transferability lists have been generated for more than 1 million unique users
- Number of successful transfers for Fall 2017
  - -More than 53,000 CCC students to CSU
  - -More than 18,000 CCC students to UC



#### Who uses ASSIST?

- CCC, CSU and UC Campuses
  - -Articulation officers
  - -Transfer center and campus staff
  - -Students
- System Offices
  - -Course review
  - Application systems

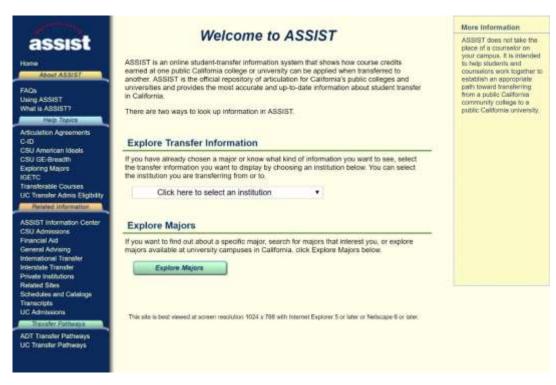


# Why the need for a new ASSIST system?



## The Legacy ASSIST System

- Last major software update to the current ASSIST site was in the mid-1990s
- Utilizes outdated, unsupported software
- Does not meet current accessibility standards



Legacy ASSIST



#### The Project Scope

- Create one streamlined system to support all curriculum and articulation functions
- Centralize course CSU and UC transferability review process
- Provide Ad Hoc reporting capability and ability to downstream data via Web Services
- Re-design the ASSIST public website



# **Challenges Developing New ASSIST**

- Legacy ASSIST
  - Shortage of requirements
  - -Use of free text
  - -Numerous types of users with varying needs
  - Need for implementation during or between review cycles



# **Challenges Developing New ASSIST**

- Software development approach
- Missed deliverables
- Code base and quality assurance
- Overall project management
- RFP to identify a new vendor



#### Where are we now?



## **ASSIST Development: Partner Resources**

- The Fairway Technologies Team
  - -Understanding the system and user needs
  - -Iterative, agile approach
  - Providing strong user experience expertise and testing capabilities
  - -Project management excellence



# **ASSIST Development Accomplishments**

- Reconfiguration of the Course Review Process Workflow
- ASSIST Public Site Redesign
- Hosting and Infrastructure Migration
- Completion of the Course Transferability Tool



A new assist.org is coming soon. Please use the tool below to locate course transferability lists for the 2017-2018 academic year.



Complete the steps below to access course transferability lists for the 2017-2018 academic year.

To access articulation agreements, transferability lists prior to academic year 2017-2018, or additional information regarding ASSIST, please visit assist.org

Step 1

Step 2

Step 2

Step 3

Step 3

Get the list

Start typing...

Transferability Lists

Step 3

Get the list

ASSIST does not take the place of a counselor on your campus. It is intended to help students and counselors work together to establish an appropriate path toward transferring from a public California community college to a public California university.

Have questions? Contact us.







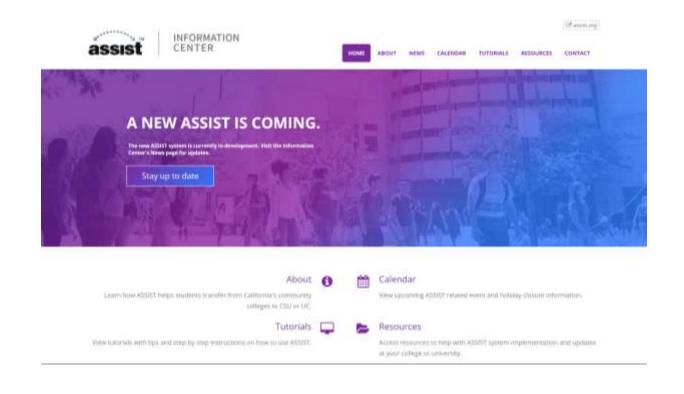
# **ASSIST Development Accomplishments**

- Numerous complex issues resolved by Fairway Technologies
- Web Services/API reporting analysis for segment needs
- Extensive articulation officer support by the ASSIST team
- Development of Terms of Use and Licensing Agreements
- ASSIST Resource Center Site (<u>resource.assist.org</u>)



#### **ASSIST Resource Center**

- News and information about ASSIST is now available at
  - resource.assist.org
- Contact us:
  - help@assist.org





## **ASSIST Development: Current Focus**

- Focused on Critical Priorities
  - -Ensuring data integrity
    - Data cross-checking
- Meeting Critical Deadlines
  - -CSU GE/AI/IGETC/UC TCA Review Cycle Support
  - **-UC TCA Footnotes**



# **Next Steps**



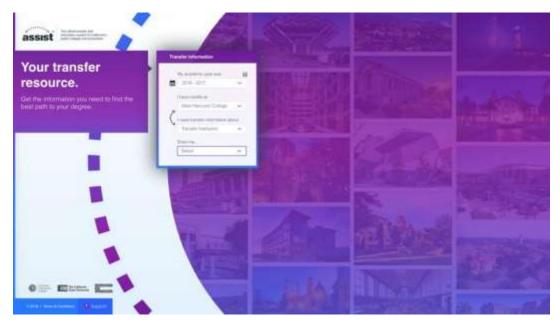
# **ASSIST Upcoming Activities**

- Additional curriculum and articulation management system development
- Release of the temporary Course Transferability Tool
- Release of the new ASSIST public website
  - Dependent on data cross-checking and resolution process completion



# The New ASSIST System

- Updated, intuitive design
- Easily searchable database
- Meets all web accessibility standards (WCAG 2.0 AA)
- Enhanced data sharing



New ASSIST System



#### **Phases of Public Launch**

Phase 1: Core functionality of new ASSIST system

Transferability lists and articulation agreements

Data extracts and reports

Redesigned public site

Subsequent Phases: Iterative Releases

**Explore Majors** 

Compare Courses by Majors

Web Services



#### Meanwhile...

- What do we do for now?
  - Segment Specific Approaches
    - UC Monica Lin, monica.lin@ucop.edu
    - CSU Karen Simpson-Alisca, <u>ksimpson-alisca@calstate.edu</u>
    - CCC Raul Arambula, <u>rarambula@cccco.edu</u>



# Next Steps



Your transfer resource.

Out the information your degree.

If you main in the least part to your degree.

If you main in the least part to your degree.

Legacy ASSIST

New ASSIST System





# C-ID 2.0

Craig Rutan, ASCCC Secretary

#### What is C-ID?



- Course Identification Numbering System
- Faculty driven process under the Academic Senate for California Community Colleges
- C-ID began its focus on intersegmental curriculum to provide the CORE courses for transfer model curriculum (TMCs) – which are associated with Associate Degrees for Transfer (ADTs).
- C-ID has since transitioned to include intra-segmental courses, such as CTE and basic skills.
  - C-ID structure and processes used to address the need for development of model curricula for degrees and certificates.

#### What does C-ID do?

- Provides a numerical "tag", a C-ID designation, for courses that match developed descriptor
- Provides a means of identifying comparable courses and of ensuring course portability within the CCCs
  - Addresses the need for "common course numbers"
  - When a college submits a COR to obtain a C-ID designation, they are agreeing to accept other courses with that C-ID designation in lieu of their native course



#### What does C-ID do?

- Provides a process for one-to-many articulation
  - Any college can opt to articulate C-ID descriptors, effectively granting articulation to all colleges that have a course matching a given descriptor
  - "descriptor-based" articulation
- Offers a quality control and model for required courses in Model Curricula



## C-ID 2.0 Technology

- Where can I find the C-ID website?
  - The C-ID website can be accessed via www.c-id.net
- Why a new C-ID website?
  - Since 2014, the ASCCC, in partnership with the CCC Tech Center, worked together to bring about the new C-ID 2.0 website.
  - The existing website was designed to fit under the umbrella of the Ed Planning Initiative, with the goal of integrating technology systems across the CCC, including C-ID, OEI, COCI, CCCMyPath, and eTranscripts.



## Technology - Where are we Now?

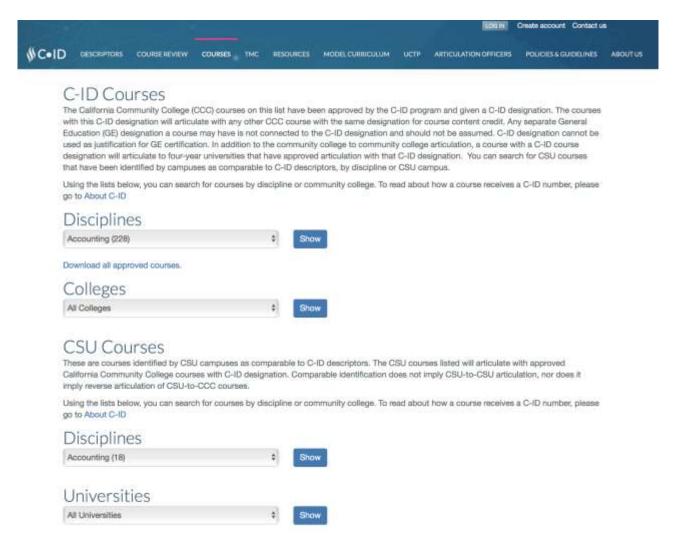
- The C-ID website migrated from the "old" website to the new website in April 2017.
  - Over the last year, many issues were identified and addressed within the new 2.0 website.

#### **OLD WEBSITE** Model Curriculum Resources Art. Officers Course Review ATTENTION: The C-ID website will undergo routine maintenance this Thursday C-ID and TMC 3/30/17 starting 1:00 PM, with the website returning to full operation around 2:30 PM. The website and features will be inaccessible during this time. Resources Past DIG Meeting We apologize for the inconvenience and appreciate your patience. Thank you! The Discipline input group (DIG) Welcome to C-ID.net, the website for the Course Identification Numbering System (C-ID). C-ID meeting was held on Dec. 9. Click here to is a supranumbering system being developed to ease the transfer and articulation burdens in find out more information. California's higher educational institutions. To learn more about C-ID, please visit our ABOUT C-ID Newsletters and Updates page. To access PAQs for faculty and articulation officers, please click here. You can access the C-ID monthly Currently, C-ID has 346 approved descriptors and 63 draft descriptors from over 31 different novsletters and general C-ID updates by disciplines. To view C-ID's finalized Descriptors, or to review Draft Descriptors.



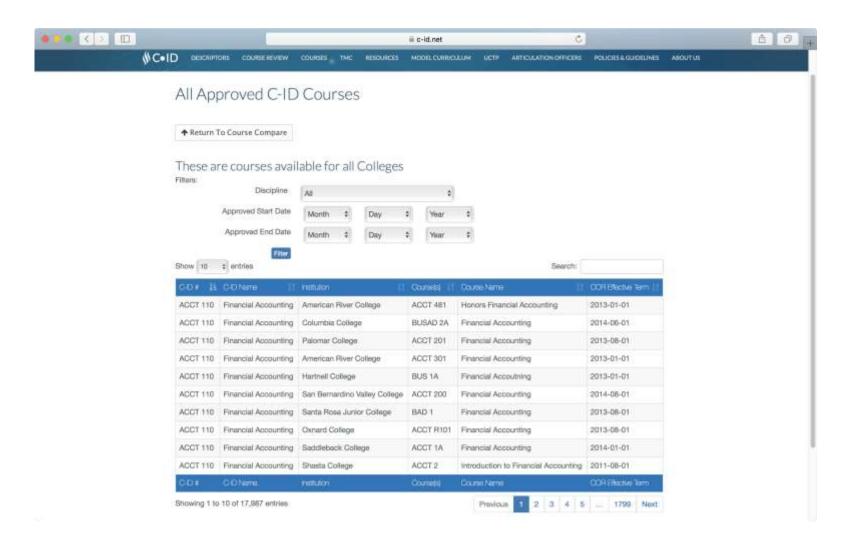


#### Approved Courses - Public





# College Approved Courses





# **Descriptors**



#### C-ID Descriptors

The categories below reflect different stages in the finalization of C-ID Descriptor Documents. The descriptors are offered to encourage wider articulation and to expand the lower division curricular offerings, and thereby increase the variety and ensure the rigor of our many Community College courses.

A downloadable version of the C-ID TMC and Descriptor Development Policy is now available.

A downloadable document of the proposed descriptor review dates is available here.

PLEASE CHOOSE:

#### COMMENT ON DESCRIPTORS

These are the descriptors currently open for your comments. You will need to log in or register to comments on available draft descriptors in your discipline.

#### VIEW DRAFT DESCRIPTORS

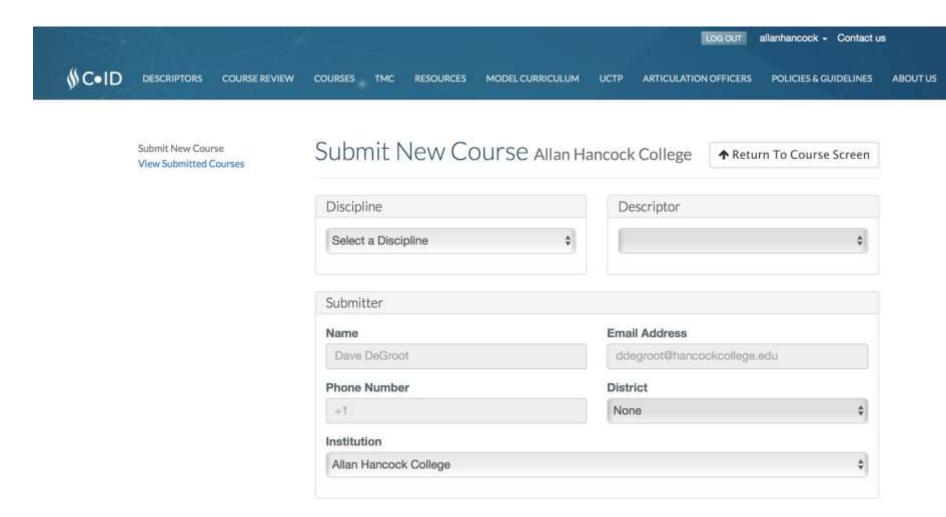
These descriptors are currently closed for comments but you can view the drafts. No login is required to view.

#### VIEW FINAL DESCRIPTORS

These descriptors have been finalized. No login is required to view.



#### **AO New Course Submission**



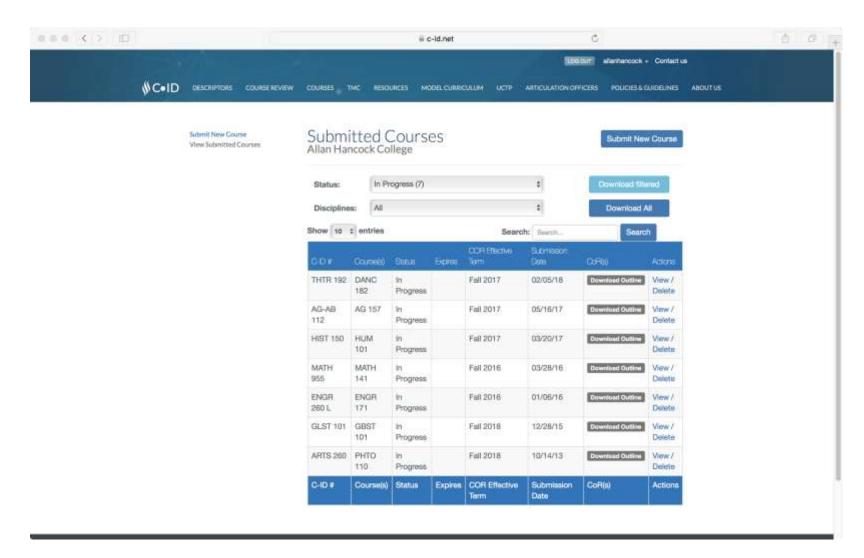


## **AO New Course Submission**

Course Title	
Course Prefix	Course Number
Unit Type Units  Semester Units  Quarter Units  COR Approval Date  Month  Day  Year  The date the curriculum committee or Board approved your course outline of record depending upon your local policy.	Lab Component  Yes, this course has a lab component  Honor Course  Yes, this is a Honor course  COR Effective Term  Term  †  The term your college began using the course outline of record. (i.e., when faculty were to begin teaching that version of the COR)
COR File	
File Type  Upload File Online Accessible Location (URL)	



## **AO Submitted Courses**





## Technology - Where are we Now?

#### • 2.0 Issues found:

- Approved courses from 1.0 not appearing on the public site, and missing from the AO queue.
- AO ability to revise approved submissions with non-substantive changes.
- AO download all courses in Excel
- A number of different error messages that users have received and that have since been resolved.
- C-ID descriptors were not showing the suffix correctly. This is now resolved (with the exception of the ENGL descriptors that show the CAN numbers as a result of the fix)
- Variation in the appearance of the website depending upon the browser being used.
- Search functions did not previously work.
- Email alerts are not sent when a course receives a determination.
- It appeared that there were multiple submissions when a sequence was submitted.



## Technology – What's Next?

- The following are a few enhancements for the C-ID 2.0 website:
  - \*Implemented! Honors approvals the 2.0 system now allows the Primary Reviewer to expedite the review if the non-honors is approved.
  - Course history will be accessible on the courses tab of the public site.
  - Appeals will occur entirely within the application.
  - The AO will be able to filter by discipline and status in their queue and a download will be available for only what was filtered instead of downloading all submissions.
  - The AO queue will show the submission date as well as the date that the submission entered its current status.



# The Chancellor's Office Curriculum Inventory System: Summer 2018 Update



## **Todays Topics**

#### **COCI's Function**

Why we have a COCI application Curriculum Owners

## Year 1 by the Numbers

Releases

Bugs

**Features** 

Webinars & Trainings

New and Modified Submissions

### **Growing Pains**

Challenges this First Year

**Process Improvements** 

*Application Improvements* 

Carry Over to Year 2

## COCI's Function

Why we have a COCI application Curriculum Owners



The Curriculum Inventory of today exists to provide Colleges and the Chancellor's Office with a web-based method of submitting, reviewing and approving curricula once it has been locally approved.

## Who Owns Curriculum

#### The College.

The content of Courses and Programs in COCI belongs to the College and the College is responsible for its completeness and alignment with the standards in the PCAH.

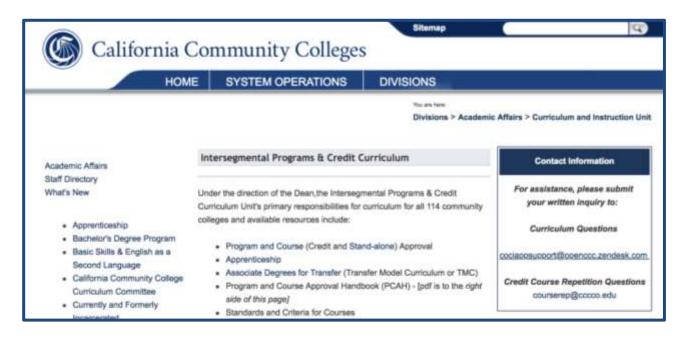
The College is responsible ensuring the Control Number assigned matches the correct version of the Course or Program.

The College is responsible for maintaining data parity between with curricula approved locally and curricula in the inventory.



## The Role of the CCCCO

The Chancellor's Office reviews the content of Courses and Programs (using both human and automated processes) to validate its completeness and alignment with the standards in the PCAH.

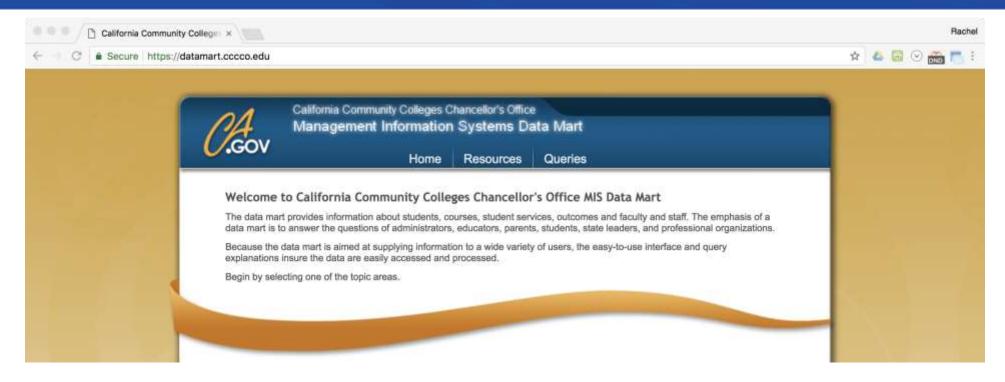


The Chancellor's Office is responsible for assignment of a unique Control Number for all Courses and Programs that successfully validate.

The Chancellor's Office is responsible for maintaining an inventory of all validated curricula across California Community Colleges.



## The Role of MIS



MIS consumes Course and Program data from COCI and is responsible for generating a unique CCN for Courses after a final set of validations are completed.

MIS is the owner of the Data Element Dictionary and is responsible for the field integrity checks on CB data elements to be in alignment with the PCAH and CCCCCO Curriculum policies.

# Year 1 by the Numbers

Releases

Bugs

*Features* 

Webinars & Trainings

New and Modified Submissions



## Software Updates in Year 1

#### **23 Production Updates in FY1**

- 1 Major Releases
- 7 Minor Feature Releases
- 9 Maintenance Release
- 5 Hotfix Releases

#### **344 Development Tickets Closed**

185 Bugs

159 Stories

Version	Release Date	Release Notes
1.9	6/30/2018	COCI Version 1.9 Release Notes
1.8.9	6/8/2018	COCI Maintenance Releases and Open Issues Log
1.8.8	5/23/2018	COCI Maintenance Releases and Open Issues Log
1.8.7	5/16/2018	COCI Maintenance Releases and Open Issues Log
1.8.6	4/27/2018	COCI Maintenance Releases and Open Issues Log
1.8.5	4/20/2018	COCI Maintenance Releases and Open Issues Log
1.8.4	4/13/2018	COCI Maintenance Releases and Open Issues Log
1.8.3	4/10/2018	COCI Maintenance Releases and Open Issues Log
1.8.2	3/28/2018	COCI Maintenance Releases and Open Issues Log
1.8.1	3/25/2018	COCI Maintenance Releases and Open Issues Log
1.8	3/8/2018	COCI 1.8 Release Notes
1.7	2/15/2018	COCI Version 1.7 Update Release Notes
1.7	12/15/2017	COCI 1.7 Release Notes
1.6.1	11/21/2017	Hotfix only
1.6	11/2/2017	COCI 1.6 Release Notes
1.5	9/28/2017	COCI 1.5 Release Notes
1.4.2	8/25/2017	Hotfix only
1.4.1	8/22/2017	Hotfix only
1.4	8/13/2017	Maint/Minor Feature Release
1.3.2	7/20/2017	Hotfix only
1.3.1	7/12/2017	Hotfix only
1.3	7/12/2017	Statewide Conversion



## Webinars and Trainings

#### 49 Informational Sessions

- 8 Release Webinars
- 4 Product Roundtables
- 37 Trainings

830 Unique RSVPs





## Submissions

	College	Year	Month	Submitted CCN Assigned Credit Courses Credit Course		Submitted Non-		10	AA / AS Programs	1.16 (O. 75. O. 16 (A) 2.46 (A) 1.16 (A)	AA-T / AS -T Programs	Certificate Programs		Non-Credit Programs	Non-Credit Programs
			Credit Courses	Credit Courses	Credit Courses	Courses	Submitted	Assigned PCN	Submitted	Assigned PCN	Approved	Assigned PCN	Submitted	Assigned PCN	

37,776	Course Submissions in Year 1
34,368	Modified and New Credit Course Submissions
3,398	Modified or New Non Credit Course Submissions

6,735	Program Submissions in Year 1
2,510	Modified and New Degree Programs
1,143	Modified and New ADT Programs
2,525	Modified and New Certificate Programs
547	Modified and New Non Credit Programs

# **Growing Pains**

Challenges this First Year Process Improvements Application Improvements Carry Over to Year 2

## Challenges

#### Year 1 was hard.

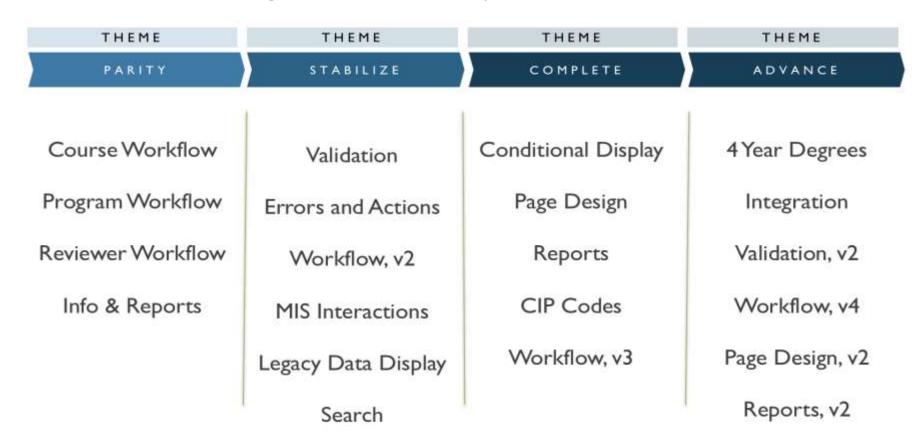
Completeness of Legacy Data
Duplicated and Deleted Proposals
CCN Generation Backed Up
PCNs not Syncing to MIS

Sub-Change Flags Attachments Approval Letters



## **Process Improvements**

## **CCCCO** and **5C** Driving Product Roadmap



## **Process Improvements**

#### Entry and Exit Criteria for Testing and Releases

Releases will be ready to deploy when the following quality standards have been met:

- All Issues ranked as P3,S4 have passed testing
- All issues ranked as P3,S3 have passed testing
- All issues ranked as P3 but S2 or S1 have a mutually agreed to version release
- All issues ranked as S4 or S3 but a P2 or P1 have a mutually agreed to version release
- · No degradation of service is identified for any required component
- New defects discovered during testing that have P3,S4 or P3,S3 ranks are prioritized and have an agreed to version release.

#### Required Components for COCI:

Component	Description
A	College users can create new courses and programs
В	College users can submit courses and programs for review
С	CCCCO can approve or deny submissions
D	Control numbers are assigned to approved proposals
E	Data validation occurs at the time of submission

#### Priority and Severity Levels for Reported System Issues:

Priority Level			Severity Level		
1	Low: The defect is an irritant but repair can be done once the more serious defect have been fixed	4	Critical: This defect indicates complete shut-down of the process, nothing can proceed further		
2	Medium: During the normal course of the development activities defect should be resolved. It can wait until a new version is created	3	Major: It is a highly severe defect and collapse of the system.  However, certain parts of the system remain functional		
3	<b>High:</b> The defect must be resolved as soon as possible as it affects the system severely and cannot be used until it is fixed	2	Medium: It cause some undesirable behavior, but the system is still functional		
		1	Low: It won't cause any major break-down of the system		



## **Application Improvements**

THEME			
PARITY	STARLIZE		
Finished	D	D :	
Course Workflow	Program Workflow	Reviewer Workflow	Info & Reports
<ul> <li>✓ Connect status of sub change proposals</li> </ul>	✓ Connect status of sub change proposals	✓ Status and Action buttons	✓ CB & Title display
change proposals		✓ Queue search	✓ Reviewer reports
n Progress			
✓ Edits to Active	✓ Edits to Active	✓ Comments history	✓ Export to excel
✓ Multi-Session edits	✓ Multi-Session edits		
To Do		Multi-Level Reviews	Print Course
			Print Program

THEME THEME THEME
PARITY STABILIZE COMPLETE ADVANCE

#### Finished

#### **Validation Errors & Actions** Workflow, v2 **MIS** Interactions ✓ Time of sync ✓ Sub change(s) √ Whoops ✓ Adding and Removing courses and messages ✓ Error messaging Attachments programs ✓ 403 error to user ✓ Credit Courses ✓ Approval messages ✓ Error message Letters ✓ TOP Codes in history table ✓ Permissions matrix ✓ Alerts and ✓ Confirmation monitoring messages ✓ Release testing

THEME THEME

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THEME

ADVANCE

## In Progress

Validation	Errors & Actions	Workflow, v2	Legacy Data	Search
<ul><li>✓ NCC courses</li><li>✓ Document Type</li></ul>	✓ Required field display	✓ Display of missing data when field is	<ul> <li>✓ Refactor messaging for non validated fields</li> </ul>	✓ Public Course report
✓ Sub change(s) courses and programs	<ul><li>✓ Sub change display</li><li>✓ Validations at field level</li></ul>	new  ✓ Proposal details section		<ul><li>✓ Public Programs report</li></ul>

THENE

PARITY

STABILIZE

THEME

COMPLETE

ADVANCE

#### Finished

**Conditional Display** 

Page Design

Workflow, v3

Reports

✓ CCN assignments

✓ MIS errors

#### In Progress

- ✓ Show hide based on CB04
- ✓ Auto populate selections
- Attachments specific to proposal type

- ✓ Refactor view pages
- ✓ Refactor read only pages
- ✓ Results display
- Refactor submitter and reviewer name display

- ✓ Public/Private comments
- ✓ Reviewer queues
- Hyperlink to original proposal
- ✓ Program Validation

THENE

THEME

THEME

PARITY

STABILIZE

COMPLETE

ADVANCE

To Do

**CIP Codes** 

Add CIP code field to TOP code table

Bulk mapping

CIP code display added as read only

Workflow, v3

Bulk upload

Occupational Codes

THEME

THEME

THEME

PARITY

STABILIZE

COMPLETE

ADVANCE

### In Progress

#### Workflow, v4

#### Validation, v2

- ✓ Refactor add courses
- ✓ Auto approval for programs modifications
- ✓ Conditional display of programs fields
- ✓ Auto complete of program fields

THEME

THEME

THEME

PARITY

STABILIZE

COMPLETE

ADVANCE

## To Do

4 Year Degrees	Workflow, v4	Validation, v2	Page Design, v2	Reports, v2	Integration
Add submission	Auto approval for	MIS Data integrity	Print attachments	Aging for legacy	Local CI systems
type	non credit	check at the time of submission	Support print of	data corrections	C-ID
Course fields	Auto Approval	80000	attached courses /	Aging for	MIC
Programs fields	Programs	Incorporate MIS field validation	documents	submissions under review	MIS
	Ongoing CIP code	rules	Main courses page	Teview	
	crosswalk		Main programs	Dynamic reporting	
			10 E		
		rules		Dynamic reporting	

## Looking Ahead and Lessons Learned

- None of these systems are fully functional yet, but every team has had previous discussions about possible integrations in the future.
- Those discussions were premature because the most important requirement for a piece of technology is that it function as expected.
- For example, right after the 2017 Curriculum Institute, meetings began about how to allow local curriculum management systems to directly upload information. While that is a wonderful goal, it can't happen until COCI is fully functional!
- The primary goal for all systems is to be fully functional as stand alone systems.

## Is Integration Dead?

- There are possibilities for integration between the three systems because of the need for articulation agreements and C-ID approvals when submitting ADTs, so those discussions could happen in the future.
- There is communication between representatives from all three systems and everyone is open to discussing what might be possible.
- But, anything you might have heard about how one system might link to another is not guaranteed.
- We all want these systems to work as efficiently as possible, but we need them to work first and discuss efficiency afterwards.

Thank you for being so patient