

**IEC STATUS UPDATE
DISABILITY RESOURCE CENTER (DRC)
AY10-11**

Instructions:

List the recommendation(s) made by the IEC Committee as a result of your review (see review recommendations on IEC site). Provide an update on any progress you have made on the recommendation(s) since the review. Please provide date if available.

Based on DRC Department last program review: 2008-2009

Recommendation	Progress on Recommendation
1. To address the growing student demand, both on the Gilroy campus and off-sites and new regulatory education plan requirements, it seems reasonable to provide more counseling hours.	1. Since the retirement of our full time counselor at the end of 2009 AY when the department also had an additional half time counselor on campus, our student population grew by nearly 100 students. Only the part time counselor was retained for the 2009-2010 AY. For the 2010-2011 AY, DRC was able to hire a second part-time counselor. Calls from instruction across campus have indicated that the flow of communication between instructors and DRC counselors is no longer fluent. Part time counselors lack time to answer the numerous emails and respond to phone calls that were previously fielded by the full time counselor from instructors across campus. In addition, counseling services to the off-sites were cut. A critical need still exists to replace the retired full-time counselor.
2. It would be beneficial to hire a full-time Adaptive Services Specialist to accommodate the increase in alternate media requests.	2. DRC has managed to survive the past couple of years by employing work study students and a part time consultant to fill advanced alternate media needs. While student workers have been helpful at the most basic level, the needed expertise and the burden of filling alternate media requests has fallen to the full-time High Tech Center instructor and one part-time Adaptive Services Specialist (previously there were two .875). The inability to keep up with the demand results in a stressful situation for faculty and staff. As HR prioritizes replacement positions & DRC state funding stabilizes, the FTE Specialist position should receive primary consideration to fill since the demand for alternate media has grown to well over 500% over previous program review year (stats included in last review).